This Page Is Inserted by IFW Operations and is not a part of the Official Record

BEST AVAILABLE IMAGES

Defective images within this document are accurate representations of the original documents submitted by the applicant.

Defects in the images may include (but are not limited to):

- BLACK BORDERS
- TEXT CUT OFF AT TOP, BOTTOM OR SIDES
- FADED TEXT
- ILLEGIBLE TEXT
- SKEWED/SLANTED IMAGES
- COLORED PHOTOS
- BLACK OR VERY BLACK AND WHITE DARK PHOTOS
- GRAY SCALE DOCUMENTS

IMAGES ARE BEST AVAILABLE COPY.

As rescanning documents will not correct images, please do not report the images to the Image Problem Mailbox.



Key Concept for OLA, Inc.:

Taking the Builder / Home Buyer's selection & purchase of "standards & extras" into the virtual world of ecommerce to increase sales, cut costs and assist in the construction process.

OnLineAssistant ~ Confidential-(C) 1999 OLA, Inc. ~

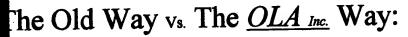
Convright 1999 © OLA. Inc



The Old Way vs. The OLA Inc. Way:

- ◆ Old way: Visit the builder (showroom-if any, after the home purchase contract), to make dozens of unrelated selections to piece together builder, buyer, products, vendors, job site, etc....
- ♦ Visit Builder's job-site or sales office
- ♦ Visit with sales, designer, spouse, family, etc.
- ♦ Visit local vendors/sub-contractors
- ♦ Shop & compare, but with unrelated vendors
- ◆ Make major and then minor selections over time
- ◆ Keep track of all selections, pricing, mortgage & hope it all comes together well in your home

OnLineAssistant ~ Confidential-(C) 1999 OLA, Inc. ~



- ◆ OLA Inc. way: An EZ new virtual showroom promoting the sales, design, selection and fulfillment with up to date standards & extras in a 24/7 shop-at-home web site to augment current builder/vendor showrooms
- ♦ One coordination, management, design, purchasing, tracking, forms & service center for standards & extras "fulfillment" from builder to vendor to job-site to lender to appraiser, etc.
- ◆ Pre- and time of purchase buyer selections and new home information for better sales & service
- ◆ Pre- and time of purchase order job-site Mgt.

OnLine Assistant ~ Confidential-(C) 1999 OLA, Inc. ~

Build & Manage the Site: ◆ Secure, gated, relational database site with xml

- type cross-verified order taking & deposits
- ◆ Industry standard and customized selections
- ♦ A "B-2-C" (Builder to Customer), "B-2-B" (Builder 2 Supplier), and "B-2-M" (Builder to Manufacturer) e-commerce nexus for product, data base and e-business
- ♦ On-Line Showroom for 247 point of purchase product promotion, Q&A, design, & selections
- ◆ Industry driven & contract management & coordination from contract to closing, service, warrantee and value added extras
- ◆ Deliver new Y3K compatible homes & web SCIVICES OnLineAssistant ~ Confidential-(C) 1999 OLA, Inc. ~



Nexus for E-Biz & X-Tracking:

BUYERS/Homosyner.
Buyers Entry Web Sites:
HomeHomePage.com
NewHomeBuyers.com
NewHomeSourceBook.com
HomeOnLineAssistant.com
NewHomeOnLineAssistant.com
BuyersExtrasCenter.com

Selections: A Virtual Showroom On Line & Retail BuildersDepe.com HomeBuildersCholce.com RxtrasSelections.com BuyersExtrasCenter.com

Manufacturers On-Line Catalogue Sales Center to all For Example Only: Appliances: GE, Whiripoel Cabineta: KDA, Canac, Plumbing: Kohler, Moea Windows: Hurd, Windsor,

Builders/ReHabber:

Showroom & Sales —
shop at home (for home)
NewHameSourcaBook.com
ModelHomeShowroom.com
Builders WebName....

OLA, Inc. /Our SaleaPro. Our Customer Support On Line Design Service The Company On Line Assistance Customer Service NewHomeOnlineAssistant.com BuilderOnLineAssistant.com OnLineAssistant.com

Vendor/sus Contractor:

Virtual Showroom, No longer just @ suppliers
For Example Only:
Appliances: Abt, Sears,
Cabinets:....
Phumbing:...
Advertisers.....

OnLineAssistant ~ Confidential-(C) 1999 OLA, Inc. ~

.



Benefits to Buyer & Builder:

- ♦ Buyer:
 - 1.) Shop-at-home as well as via builder & vendors
 - 2.) 24/7 showroom, with virtual design center
 - 3.) EZ selections formats & forms with up-selling promo
 - 4.) Pre-view & timely purchase of standards & extras
 - 5.) 3rd Party "standards" & "extras" fair price guarantee
 - 6.) Guarantee & warrantees up-front & post closing
 - 7.) Communications "hub" for buyer, designer, builder product info and even family & friend to view & review
- ♦ Builder:
 - 1.) Boost sales and profit from other on-line shopping
 - 2.) Elevate staff with a value to the buyer & "self-help buyer"
 - 3.) Shrink sales office cost & keep product up-date
 - 4.) Coordinated product, contract & job-site work flow
 - 5.) Creste new Web comerketing relations & "smarter" house



Benefit to Manufacturers & Subs:

- ♦ Manufacturer:
 - 1.) Reach buyers & builder standards and extras trends
 - 2.) More efficient production & pricing via <u>Pre-Point of Purchase</u> projections of selections & shopping habits
 - 3.) Pricing volume by "consensus" not by "buying-group" pressure
 - 4.) Direct point of purchase marketing
 - 5.) Promote new or over-stock items quickly to market
 - 6.) 'Real-time' industry brochure & pricing up-dates & notices
 - 7.) Warrantee & service info on-line for quicker service calls
 - 8.) HomeHomePage.com platform for future "smart" products
 - 9.) Direct connect product/buyer/home for after market sales
- Sub-Contractors & Vendors:
 - 1.) "Package" services (like vendor products)
 - 2.) Pre-Purchase order job info. (for Pre-conflict resolution)
 - 3.) Verify, approval, bill, client o.k. (one day by Palm Change Orders)
 - 4.) Product information Nexus for order, shipping, parts, service

OnLineAssistant ~ Confidential-(C) 1999 OLA, Inc. ~

7



Conclusion: Let's Change The World...

- ♦ A new *OLA*, *Inc*. way to market and select products at the point-of-new-home-purchase A Virtual Showroom to boost sales & cut costs
- ♦ A new *OLA*, *Inc.* way to sell & preview homes by "on-line" dream house preview & pre-selections
- ♦ A new OLA, Inc. way to meet buyers and know their choices and convey selections in process
- ♦ A new *OLA* Inc. way to coordinate new home standard and extra products between buyer, builder, vendor and manufacturer + E-Biz
- ♦ A new *OLA*, *Inc.* e-standard by nexus-consensus of a fractioned industry. efficient IT agreement via consensus on choices (without direct sharing)

OnLineAssistant ~ Confidential-(C) 1999 OLA, Inc. ~

6/99



Strategy to Builders

- ♦ YourBuildersName.com or Via .OLA name.com
 - Offer Builder Web-Support/Back office & tools
 - Allow Builders to use their own name or followed by our name and web address such as MyYourBuildersDepo.com
 - Access via our brand name site with directory linked to local builders and or projects such as: HomeBuilderShowrom.com, NewHomeScouceBook.com
 - Marketing builders via our also re-hab site & centers
 - Deliver builders custom or semi-custom builders
 Sites (with other standard tools and up-grades)
 - Direct sales and marketing

OnLine Assistant ~ Confidential-(C) 1999 OLA, Inc. ~



Strategy to Home Buyers:

- ♦ HomeHomePage.com
 - A private buyer page for their new home
 - A Buyer home file web site & home page with database to enter and manage /jobsite /project / contract /standards & extras linked
 - A place to keep, even after you close on your new home...for warrantee, premiums, moving, condo, appliance info, service, etc...
 - An industry based hub for new products and services
 - More than just a search/portal but a home file

OnLine Assistant ~ Confidential-(C) 1999 OLA, Inc. ~



Strategy to Retail & to Industry

MyBuildersDepot,Mart,Showroom,Center,Warehouse,Mall

◆ Retail Roll-out

- A sales office for builders, designers, re-habers, & home buyers / owners
- A mart-type catalogue showroom for products, industry reps, cust. service
- Not a hardware store or "nuts & bolts" store, and not a cabinet showroom
- Kiosk up to 1,000sf in local mall or brokers office

Industry Nexus for:

- Pre-order/point of purchase selections
- Industry-direct advertising
- New/sale product
- Links to find product
- Buying group pricing
- Private label brands
- Customer service

OnLineAssistant ~ Confidential-(C) 1999 OLA, Inc. ~

1



Contact OLA, Inc. @:

- ♦ OLA, Inc. / ZMA, Inc. / Paramount Homes:
 - 2501 N. Lincoln #225, Chicago, IL 60614
 - Ph.: 773-528-9077, Fax.: 773-528-8848
 - E-mail: Bruce@ParamountHomes.com
 - Bruce Fogelson, @ bafont2@yahoo.com
 - Watch for our new private company intra-net
- This information is confidential and can only have been viewed subject to strict confidentiality agreement. Use or distribution is not permitted without written permission each time. Please respect the confidential nature of this information. Thank you.

OnLineAssistant ~ Confidential-(C) 1999 OLA, Inc. ~